



Clinical waste Solutions Ltd
Coronavirus (COVID-19)
Strategic Policy

In line with Government guidelines amidst the current COVID-19 outbreak, Clinical Waste Solutions can confirm it has adopted the following measures across each of its operational areas:

Staff

The health & welfare of the staff employed in our office as well as our operatives who are working out in field is of paramount importance.

All staff are being kept updated with any new information and/or guidelines issued by the Government and are being encouraged to talk and discuss any concerns they may have openly in the office.

Should any member of staff start to feel unwell and develop any symptoms they believe are associated with COVID-19 they will have the full support of the company if they self-isolate and will be given access to any information they need to help facilitate their period of isolation. Similarly they will be given full support if a member of their family or loved ones are diagnosed or need to self-isolate.

At Clinical Waste Solutions we work via The Cloud and all office staff have access to login to our cloud based operating system from anywhere. This will enable them to work from home should they need to, continue their normal work activities and feel connected with the office and colleagues.

Waste Collections

Non-Hazardous, yellow tiger bag collections

Our operatives collecting yellow tiger bag, non-hazardous waste, will continue to work as normal servicing all sites. This will continue as long as the sites have not alerted us to any COVID-19 contamination or potential contamination. Our operatives do not enter the premises they are servicing and are subsequently classified as low risk of infection spread.

All of our customers have a Duty of Care to inform us immediately if they have confirmation of, or concerns about COVID-19 infection.

In this instance the site will need to quarantine any infected waste and contact us directly.

We will then coordinate with them and arrange for this waste to be removed as Hazardous waste in line with current Government guidelines to contain and minimise spread of infection.

Hazardous, orange bag, sharps & pharmaceutical collections

In line with Government advice to minimise risk and spread of infection, our operatives who collect hazardous sharps & pharmaceutical waste have been instructed not to walk around homes/sites they are servicing, only to enter into Reception areas or an agreed designated area to collect what has been requested.

All sites must ensure all containers that require collecting and replacing are brought down to the agreed area in advance and in readiness. Operatives will telephone sites prior to their arrival to give them an estimated time of their attendance.

Orange bag waste should be double bagged and securely tied to ensure no waste can escape. This will then be collected from outside bins by our Hazardous Waste Operative.

Business Travel & Communication

Business growth and development is a fundamental and necessary part of the Clinical Waste Solution business model.

Regular communication with our current customer & supplier base as well as contact with potential new customers & suppliers is critical to the business. In line with current Government guidelines to reduce unnecessary contact and reduce spread of infection, contact will now be made, whenever possible, by phone, video link or media conferencing.

The Governments position on movement and travel will be carefully monitored.

Clinical Waste Solutions Ltd

Unit 17, The Glenmore Centre, Fancy Road, Poole, Dorset, BH12 4FB

Supplier Chain

Clinical Waste Solutions has been in contact with all its suppliers and is confident that there is currently no discernible cause for concern that the requirements of the company cannot be met now, or in the foreseeable future.

If for any reason a company currently in our supply chain is unable to fulfil its obligations an alternative supplier will be found

As the COVID-19 outbreak continues to spread, Clinical Waste Solutions will do everything in its power to work closely with & alongside its customers, suppliers and business associates to continue operating as normal.

This is uncharted territory for all of us, but in listening, talking & openly communicating with each other, we will get through the months ahead.

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